

H O S T I N G CONTROLLER

HC EXCHANGE MODULE SERVER CONFIGURATION *User Manual*

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Proprietary Notice

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Document Conventions

TERMS/ SYMBOLS	WHAT THEY MEAN?
BOLD	The 'Bold & UPPERCASE' text is used to highlight vital terms in the d <mark>ocument.</mark>
\bigcirc	This symbol is used as a sign for NOTE. It reminds about certain noteworthy steps or takes your attention towards the significant tasks to be done or gives additional information for your ease.
0	This symbol is used as a sign for WARNING. It highlights some steps that cannot be skipped or should be followed as stated to avoid errors and confusion.

Target Audience

This document is intended for **HOST ADMINISTRATORS/RESELLERS/WEB ADMINISTRATORS** who need to install, configure and manage Exchange 2007 Server with **HC**. It explains all the technicalities and functionalities of server configuration in detail. In addition to that, it also states the required steps to ensure flawless working of Exchange 2007 Server with **HC**.



It is assumed that you have successfully installed **HC** and performed all the prerequisites to configure an Exchange 2007 Server.



Introduction

About HC

It enables web hosting companies to manage all their servers both Windows & Linux through centralized interface. You can add multiple mail servers within a cluster and offer MS-Exchange & SharePoint hosting. You can expand your business with **HC**, from one server to cluster of servers. It allows you to add new clusters as per your requirements.

HC Installation

You have to first install it on database server having windows operating system. It can be a standalone server and can have other roles such as Web, Mail and DNS as per your requirements. For further as<mark>sistance, refer to <u>HC Installation Guide</u>.</mark>

HC Pre-requisites and Working

Before Installation, you should know the pre-requisites of **HC**. You have to install **Microsoft SQL Server**. Instead of this, if you want, you can also download **HC** installer, in which **MSDE** is bundled free, depending on your requirements. You have to install Mail Server such as **Mail Enable** or any other. For websites, you have to install **IIS** and **DNS**.

Following figure illustrates working of **HC** in a cluster environment:





About Exchange 2007

Most of the businesses in recent era are heavily dependant on e-mails for their communication within and outside the organization. It introduces an immense need for employees to have a reliable, fast and secure collaboration system for them.

MS Exchange 2007 has been designed with a view point to meet all these challenges in an efficient and organized way. It is a competent messaging system that assures any



where e-mails access to all. It provides built-in protective technologies to keep your business moving to the highest level. Moreover, it reduces spam/viruses, enable confidential communications, and thus help your company to be compliant. It can reside on a single server as well as cluster of servers.

Key Features

Exchange 2007 is flexible, familiar and fits your business and offers following key features:

- > Built in Protection
- Anywhere Access
- Operational Efficiency
- > The Outlook Experience

Exchange 2007 Server Roles

MS Exchange 2007 offers five server roles that you can install and configure on your machine. List of these server roles is stated below:

- Client Access Server Role (CAS)
- Edge Transport Server Role
- Hub Transport Server Role (HUB)
- Mailbox Server Role (MBX)
- Unified Messaging Server Role

HC Supported Server Roles

You can install **HC** and Exchange 2007 on a single server, depending on your business needs and if the server meets the hardware & software requirements for both. **HC** deals with three Exchange Server roles out of five, namely as:

- Client Access Server (CAS)
- Hub Transport Server (HUB)
- Mailbox Server (MBX)

How It Works

All what you need is to install **HC** on MS Exchange Server 2007 machine containing the role of HUB Transport Server and **HC** manages the rest itself. It monitors and handles all the MS Exchange 2007 roles for you in an efficient and organized manner. There is not any long list of steps to install HC with MS Exchange 2007, all you need to do is:

▶ Install **HC** on Database Server.



- Install Exchange Server 2007 either on the same or another machine. HC facilitates you to install HC and MS Exchange on a single server as well as cluster of servers. If HC is installed on a server other than Database Server then do install HC on it.
- After login as Host Admin, in "Global Settings" select Exchange 2007 as Mail Server and add the server (where Exchange 2007 is installed) as a mail server to HC cluster.

During this process all Mailbox Servers, Client Access Servers (CASs) and Domain Controllers (DCs) are shown to you. Here you just have to select one CAS Server for Outlook Web Access if you have multiple CASs and one Domain Controller, the DC which is attached with Exchange Server 2007. That is it! Now you can run Exchange 2007 with **HC**. Following figure depicts MS Exchange working in **HC**:



HC Supported Modules

The entire list of **HC** supported modules and features are as follows:

- > Mailboxes
 - o Create New Mailboxes
 - Enable/Disable Mailbox



- o Define Forwarding Account
- Change Mailbox Password
- List Membership Management of Mailboxes
- General and Advanced Level Properties for Mailboxes
- o Manage Mailbox Permissions (like SendAs, FullAccess, DeleteItem)
- Enable/Disable Protocols (POP3, IMAP, OWA, MAPI)
- o Manage Mailbox Email Addresses
 - Select Primary Email Address
 - Add/Remove Additional Email Addresses
- Distribution Lists
 - o Create/Remove Distribution Lists
 - o Change General Distribution List Settings
 - Add/Remove List Members
 - o Change Advanced Distribution List Settings
 - Display Name
 - Hide Distribution List From Exchange Address Lists
 - Send Out-Of-Office Message to Originator
 - Specify Message Size Limit
 - Specify Message Delivery Report
 - Send Delivery Report to Manager
 - Send Delivery Report to Originator
 - Don't Send Delivery Report
 - Manage Distribution List Email Addresses
 - Add/Remove List Email Addresses
 - Select Primary Email Address (UPN)
 - Manage Distribution List Mail Flow Settings
 - Accepted Senders
 - Rejected Senders

> Public Folder

- o Create/Remove Public Folders
- o Automated Creation of Organization Folder
- Concealment of Root Public Folder of one Organization from Users of other Organization
- o Mail Enable/Disable Public Folders
- Change Mail Properties for Mail Enabled Public Folders
 - Display Name
 - Hide Public Folder from Exchange Address Lists
 - Specify Incoming/Outgoing Message Size Limit
- Change Advanced Properties
 - Storage Quota



- Deleted Items Retention
- Age Limits
- o Manage Public Folder Email Addresses
 - Add/Remove Public Folder Email Addresses
 - Select Primary Email Address (UPN)
- Manage Public Folder Mail Flow Settings
 - Accepted Senders
 - Rejected Senders

Post Installation Steps

Once you have installed **HC** and Exchange 2007 Server, you need to configure the entire setup. You have to follow these steps as stated, to omit faults & errors during Exchange 2007 configuration.

Steps to Follow

Configuration of Exchange 2007 Server comprises of mainly two steps i.e. Enable Exchange 2007 Server and Add Exchange 2007 Server. Later sections of this document describe each of them in detail.

Enable Exchange 2007 Server

Follow these steps to enable Exchange 2007 Server for your cluster.

1. Login as Host Administrator to Control Panel

Control Panel Login				
	Username : hostadmin Password : •••••• Language : English V Sign In Reset			
	If you have forgotten your password, click on the "Forgot Password" link to have a reminder sent to you at the e-mail address you specified during registration.			
p	[Forgot Password] owered by Hosting Controller			

2. After successful login, following screen is displayed:



Admin : hcadmin Languag	e : English			[Ho	ome] [Sign
sting_Controller		1000	E and the a	2019 1 au	
General Server Manager User Manager Domains	Welcome ! Hosting Controller is complete hosting au an ideal application to diversify web hosti environment for both Windows & Linux se	tomation solution and ng servers in cluster rvers. This is all what	Profile Display Settings	Change Password	Quick Links
Hosting Manager Hosting Plans Billing System Reports	you need to put your hosting business on Message Center Control Panel Summa Windows Family	auto pilot.			
Toolbox	Available Servers Web Server DNS Server	Total Instances 1 1 1	0 \ 0 \	source Usage Nebsites DNS Zones	
Auto Signup	Mail Server Database Server SharePoint Server	1 1 0	0 0 0 0 0 0	Mail Domains Databases SharePoint Sites	
System My Server	Linux Family No Linux server found				
Migration	Server Name	Status			
Help Trouble Ticket Message Center	All servers up and running.				

3. Go to "General >> Server Manager" as highlighted in the previous screenshot. It opens following screen:

	Primary ID Address	OS Family	Licensing Status	Build Number	Status
Manage Your Servers			My Ser	Add Server	Global Settings
Factor Name (្ម				

4. Go to "Global Settings". It opens following screen:



erver Manag	ger :: Global Settings		0
Ļ		My Servers Add Serve	er Global Settings
Windows Fa	amily Linux Family r DNS Server Mail Server Database Server Sha	rePoint Server Dynamics CRM Server	
Web Server	r:		
	Services	Options	
	User Accounts	Serv-U FTP	
	ODBC DSN	🗹 Enable	
	COM Registration	Enable	
	Index Server Catalogs	Enable	
	ASPFusion Components	Enable	
	Sub-Domains	Enable	
	Domain Registration	Enable	
	IP Based Domains	Enable	
	FrontPage Extension	Enable	
	Shared SSL	Enable	
	ACL Adjustments	Enable	

5. Select "Windows Family >> Mail Server". It opens following screen:

ab Server DNS Server Mail Server Database Server Share			Point Server Dynamics CRM Server	
il Server :				
	Services		Options	
	Mail Enabled	(1) →	🗹 Enable	
		-	☑ IMail (http://Ipswitch.com)	
			MailMax (http://SmartMax.com)	
			IceWarp (http://IceWarp.com) MailEnable (http://MailEnable.com)	
	Select Mail Servers :			
			MDaemon (http://AltN.com)	
		\sim	SmarterMail (http://SmarterTools.com)	
		② →	Exchange2007 (http://Microsoft.com)	
	BlackBerry Enterprise Server			
	BlackBerry Service		Enable (Exchange2007 Only)	
	Mailbox Properties			
	Mailbox Size		Server Default	

First of all enable Mail Service then select Mail Server. Select the mail server as **Exchange 2007**. Select your required options from the list for other services as well and select "Save Settings". It updates the changes and enables Exchange 2007 Server for your cluster as shown below:



Success : Global Settings of the Cluster updated successfully.						
Web Server	DNS Server Mail Server	Database Server	ShareF	oint Server	Dynamics CRM Server	
Mail Server :	<u>u u</u> u				×	
	Services			Options		
	Mail Enabled			✓ Enable		
	Select Mail Servers :			 IMail (h MailMax IceWarp MailEna MDaem Smarter Exchange 	http://Ipswitch.com) ax (http://SmartMax.com) rp (http://IceWarp.com) able (http://MailEnable.com) non (http://AltN.com) arMail (http://SmarterTools.com) nge2007 (http://Microsoft.com)	
	BlackBerry Enterprise Server					
	BlackBerry Service			🗹 Enable	e (Exchange2007 Only)	

Add Exchange 2007 Server

To make your server an Exchange Server, you have to add a server and assign it a role such as Exchange 2007 Server. Follow these steps to make your server an Exchange 2007 Server.

1. Go to "General >> Server Manager"

ting_Controller	ge - English	and the second	
General Server Manager User Manager Domains	Welcome ! Hosting Controller is complete hosting autr an ideal application to diversify web hostin environment for both Windows & Linux ser you need to put your hosting business on a	omation solution and g servers in cluster vers. This is all what auto pilot.	B Display Settings Display
Hosting Manager Hosting Plans Billing System Reports	Message Center Control Panel Summa Windows Family	ry System Information	
Toolbox	Available Servers Web Server	Total Instances	Resource Usage 0 Websites
Tools Auto Signup	Mail Server Mail Server Database Server	1 1 1	0 DNS Zones 0 Mail Domains 0 Databases
System	SharePoint Server Linux Family	0	0 SharePoint Sites
My Server Migration	No Linux server found Servers Status Plans Tickets		
Help Trouble Ticket	Server Name All servers up and running.	Status	
Message Center ASK HC			

It opens following screen:



erver Manager :: My Servers				X	0
Server Name :	🔍 [Advance Search]		My Se	Add Server	Global Settings
Manage Your Servers				Total	Servers : 0
Server Name	Primary IP Address	OS Family	Licensing Status	Build Number	Status
No server found.					

2. Go to "Add Server", it opens following screen:

r Manager :: Add Server			G
			My Servers Add Server Glob. Settin
d a Server			
ndly Name :		Enterpriseex 💌 🛩	
ary IP Address :		192.168.0.228	
rating System :		Windows Family	
it is the Role of this Server in the Cluster?			
Server Role	Role Ca	apacity	Purposing
Web Server	700	Websites	Everyone(Reseller, End User) 💙
DNS Server	500	DNS Zones	Everyone(Reseller, End User) 💌
🔶 🗹 Mail Server	500	Mail Domains	Everyone(Reseller, End User) 💌
BlackBerry Server	30	Activations	Everyone(Reseller, End User) 💌
Database Server	300	Databases	Everyone(Reseller, End User) 💌
SharePoint Server	700	SharePoint Sites	Everyone(Reseller, End User) 💌
Dynamics CRM Server	700	CRM Sites	Everyone(Reseller, End User) 💌
Dynamics CRM Server	700	CRM Sites	Everyone(Reseller, End U

• Friendly Name:

It is the list of available servers; you can select one as per your requirements.

- *Primary IP Address:* It is the unique IP Address of the selected Server.
- *Operating System:* It shows the supported operating system.
- *Server Role:* It allows you to select role for the server, you are going to add.



• Role Capacity:

It shows the maximum limit of supported domains/DNS/mail domains/databases/Activations on Web/DNS/Mail/Database/BlackBerry Server respectively.

• Purposing:

It allows you to specify end user for the selected server. You can dedicate your server to only resellers as well as to everyone according to your requirements.

3. Select "Next" to proceed, it opens following screen:

Exchange2007 💌						
Exchange2007 💌						
Exchange2007 💌						
192.168.0.228						
Ilbox Server Details ENTERPRISEEX02 (192.168.0.229) ENTERPRISEEX01 (192.168.0.228)						
ENTERPRISEEX01 (192.168.0.228)						
ENTERPRISEEX01 (192.168.0.228) 💟						
https://[ip]/OWA						
enterprisead01.enterprise.local 💌						
	Add Server					
	ENTERPRISEEX02 (192.168.0.229) ENTERPRISEEX01 (192.168.0.228) ENTERPRISEEX01 (192.168.0.228) https://[ip]/OWA enterprisead01.enterprise.local v					

- Mail Server Type: It shows the type of your added Mail Server.
- *HUB Transport Server IP Address:* It is the unique IP Address of the added server.
- *Mailbox Server Details:* It shows details of the added server.
- Client Access Server Details: Exchange Server accepts connections from client server roles. These clients can be software or hardware like Microsoft Outlook Express, IMAP4 or any mobile device respectively.



- i. Client Access Server: Select the Client Access Server from the list as required.ii. OWA Access URL:
 - Specify the Outlook Web Access (OWA) URL in this field.
- *Domain Controller:* Select domain controller that is attached with Exchange Server 2007, from the list as required.

Select "Next" to proceed. It adds the server and displays appropriate message.

Managing Exchange 2007 Server

In order to manage Exchange 2007 dom<mark>ains,</mark> mailboxes, lists and public folders, logon as a Reseller/Web Admin and f<mark>ollow these steps as stated:</mark>

1. Go to "Toolbox >> Tools" section as shown below:



2. Select "Mail Manager", it opens following screen:



ools :: Mail Manager :: Mail Don	nains			<u> </u>
Mail Domain Name :	Mail Domains			
Mail Domains				Total Mail Domains : 2
Mailboxes Distribution Lists				
Mail Domain	Mail Server Type	Owner Name	IP Address	Web Mail Access
⊙ abatelondon.com	Exchange2007	abate1	VIRTUAL	Web Mail
C asdfdf.com	Exchange2007	asdfa	VIRTUAL	Web Mail

3. Select "Add Mail Domain". It opens following screen:

Fools :: Mail Manager :: Add Mail Domain			0
		Mail Domains	Add Mail Domain
Add Mail Domain			
General Information	/		
Domain Name :	abatelondon.com		
Default Mailbox :	abate1@abatelondon.com		
Select Mailbox Database :	HC8DEMO\First Storage Group\Mailbox Database 💌		
		Add Mai	Domain

4. Select your required mail domain from the list and select "Add Mail Domain". It opens following screen:

Tools :: Mail Manager :: Mail Dom	ains			0							
Mail Domain Name :	Mail Domains										
Success : Mail Domain added successfully.											
Mail Domains				Total Mail Domains : 2							
1 2 3 4 5 Mailboxes Distribution Lists Public Folders Outlook Anywhere Delete											
Mail Domain	Mail Server Type	Owner Name	IP Address	Web Mail Access							
abatelondon.com	Exchange2007	abate1	VIRTUAL	Web Mail							
C asdfdf.com	Exchange2007	asdfa	VIRTUAL	Web Mail							
1				Page : 1 of 1							



1) Mailboxes

Selecting "Mailboxes" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Mailboxes	0 0	
Mailbox : All		
Mailboxes of "abatelondon.com"	Total Mailboxes : 2	
Add Mailbox Edit Mailbox Mailbox Settings User S	d e f Disable Delete	
Display Name	Email Address	
hchost	hchost@abatelondon.com	
O abate1	abate1@abatelondon.com	

a) Add Mailbox

It allows you to add mailboxes. Selecting "Add Mailbox" opens following screen:





Add Mailbox in "abatelondon.com"								
Mailbox Name :	forum	@abatelondon.com *						
Password :	•••••	*						
Confirm Password :	•••••	*						
Advance Options								
General Profile :	Configure							
First Name :	John	Initials : Mr						
Last Name :	Smith							
Display Name :	John							
Office Location :	USA							
Address :		×						
City :	Athens							
Country :	United States	•						
State :	Texas	•						
Zip Code :	30601							
Job Title :	Business Analys	£						
Company :	Hosting Controll	er						
Department :	Marketing							
Business Phone :								
Fax :								
Home Phone :								
Mobile Phone :								
Web Page :	www.exchange.co	m						
Notes :								
Advance Settings :	Configure							
Advance Features :	Hide From Ac	dress Book 🗖 Disable Mailbox						
Protocol Settings :	MIMAP MPOF							
Mailbox Size :	50	мв						
Outgoing Message Size Limit :	10	мв						
Incoming Message Size Limit :	10	MB						

Specify required information in the fields and select "Add Mailbox". It adds a mailbox with the specified information.

b) Edit Mailbox

It allows you to modify various properties of the mailbox. Selecting "Edit Mailbox" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Mailboxes :: E	dit General Properties 📀 📀
Display Name :	abate1
Email Address :	abate1@abatelondon.com
General Profile	-
First Name :	abate1 Initials :
Last Name :	
Display Name :	abate1
Office Location :	
Address :	
City :	
Country :	United States
State :	Alabama
Zip Code :	
Job Title :	
Company :	
Department :	
Business Phone :	
Fax :	
Home Phone :	
Mobile Phone :	
Web Page :	
Notes :	
	Update Mailbox

General Properties

It allows you to modify general properties. Specify information as required and select "Update Mailbox". It applies the changes on the mailbox as specified.

Advance Properties

It allows you to modify advance properties. Selecting "Advance Properties" opens following screen:



Tools :: Mail Manager	:: Mail Domains :: Ma	ilboxes :: Ed	it Advance Prop	erties					9 0
General Properties	General Properties Advance Properties Email Addres			rship Send	d On Behalf	Change	Password		
Display Name :			abate1						
Email Address :			abate1@abatel	ondon.com					
Advance Options									
Advance Features :			Hide from E	xchange Ad	dress List 🗖 D	isable	Mailbox		
Protocol Settings :				op 🗹 owa/	НТТР 🕅 МАРІ				
Outgoing Message Si	Outgoing Message Size Limit :		10	мв					
Incoming Message Si	Incoming Message Size Limit :		10 MB						
Storage Quota Settin	Storage Quota Settings :								
Use database quota (defaults :								
			Issue warning at		Unlimited	мв	🗹 Unlimite	ed	
Storage Quotas :			Prohibit send a	t	Unlimited	MB	🗹 Unlimite	ed	
			Mailbox size		50	мв			
Deleted Item Retent	ion Settings :								
Use database retentio	on defaults :		•						
			Retain deleted	items for	14 Da	ays			
Deleted Item Retenti	Deleted Item Retention :			Don't permanently delete the 🔽 items untill DB backup					
								Update Mailbo	×

Modify information as required and select "Update Mailbox" to save the changes.

Email Addresses

It allows you to add/remove email address or change Primary Email Address. Selecting "Email Addresses" opens following screen:

Tools :: Mail Manager :: Mail Domains :: M					
General Properties Advance Properties	Email Addresses	Membership	Send On Behalf	Change Password	
Display Name :	abate	e1			
Email Address :	abate	1@abatelondon			
Email Address	Actio	n			
abate1@abatelondon.com	Prima	агу			
					[Add Email Address]

To add an email address, select "Add Email Address". It opens following screen:



General Properties	Advance Properties	Email Addresses	Membershi	p Send On Behalf	Change Password			
Display Name :		mb 1						
Email Address :		mb1@foe1.com						
Email Address	Action Primary							
mb1@foe1.com								
					[Add Email Addr			
Email Address :		mb11	@ foe1.	com 💌				
			dig1.c	om 🛛	Add Email Address			
			foe2 (

Specify email address to be added and select your required domain from the list. Select "Add Email Address" to apply the changes as specified.

Membership

It allows you to modify list membership of the user. You can add/remove this user to/from any list in the domain. Selecting "Membership" opens following screen:

Ē										
	Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Edit Membership									
Ŀ										
	General Properties	Advance Properties	Email Addre	sses	Membership	Send On Behalf	Change Password			
L	Display Name : Email Address :			abate1						
				abate1@abatelondon.com						
L	Filter									
	Distribution Lists :			Mem	ber of Lists 💌					
L	List Name			Membership						
	No list found.									

Specify list members as required and then select "Save Settings". It updates the membership information as specified.

Send On Behalf

It allows you to select mailbox to send email on your behalf. Selecting "Send On Behalf" opens following screen:

٦	Fools :: Mail Manager :: Mail Domains :: Mailboxes :: Edit Send On Behalf									
	General Properties Advance Pro	operties Email Addr	esses	Membership	Send On Behalf	Change Password				
	Display Name :	Display Name : imail Address : Display Name		abate1						
	Email Address :			abate1@abatelondon.com Email Address						
	Display Name									
	🗹 John		forum@abatelondon.com							
						(Update Mailbox	<]	

Select "Update Mailbox" to save the changes.



Change Password

It allows you to modify password for your mailbox. Selecting "Change Password" opens following screen:

·	Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Change Password							0
	General Properties Ad	vance Properties	Email Addre	esses	Membership	Send On Behalf	Change Password	
L	Display Name :			abate1				
L	Email Address :			abate1@abatelondon.com				
	Password :	Password : Confirm Password :		*				
L	Confirm Password :							
								Change Password

c) Mailbox Settings

It allows you to configure various settings for the selected mailbox. Selecting "Mailbox Settings" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Set Forwarding						
Forwarding Permissions Accepted Senders Reje	acted Senders					
Display Name :	abate1					
Email Address :	abate1@abatelondon.com					
Filter						
Forward Type :	Mailbox					
Search by :	All [Search]					
Display Name	Email Address					
© John	forum @abatelondon.com					
	Sa	ve Settings				

Forwarding

It allows you to select mailbox to forward your emails. Select required information and then select "Save Settings" to apply the changes.

Permissions

It allows you to specify permissions for the selected mailbox. Selecting "Permissions" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Set Permissions						
Forwarding Permissions Accepted Senders Reject	ted Senders					
Display Name :	abate1					
Email Address :	abate1@abatelondon.com					
Filter						
Mailboxes :	All					
Display Name	Email Address	Permissions				
forum	forum@abatelondon.com	No Permission				
		No Permission Full Access Read Permission Delete Item Send As				

Select permission from the given list as required and then "Save Settings" to apply the changes.

Accepted Senders

It allows you to select senders of your choice from whom you want to receive/accept messages. Selecting "Accepted Senders" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Mailboxes	0 0	
Forwarding Permissions Accepted Senders	Rejected Senders	
Display Name :	abate1	
Email Address :	abate1@abatelondon.com	
Accept Messages from :	All Senders Only Senders in the following list	
Add all Senders :	T Yes	
Add selected Senders :	John (forum@abatelondon.com)	
		Update Senders

Select senders as required and then select "Update Senders" to apply the changes.

Rejected Senders

It allows you to select senders of your choice from whom you don't want to receive/accept messages. Selecting "Rejected Senders" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Rejected Senders					
Forwarding Permissions Accepted Senders	Rejected Senders				
Display Name :	abate1				
Email Address :	abate1@abatelondon.com				
	⊙ No Senders				
Reject Messages from :	C Senders in the following list				
Add all Senders :	T Yes				
Add selected Senders :	🔲 John (forum@abatelondon.com)				
	Up	date Senders			

Select senders as required and then select "Update Senders" to apply the changes.

d) User Statistics

It shows you complete information of the mailbox usage for your selected user.

Mailbox Statistics for "autoauto@AutoAuto.com"					
Display Name :	autoauto				
Total Items :	6				
Total Items Size (MB) :	23				
Deleted Items :	0				
Deleted Items Size (MB) :	0				
Last Logon Time:	7/31/2009 7:18:22 PM				
Last Logoff Time:	7/31/2009 7:18:29 PM				
Mailbox Database :	ENTERPRISEEX02\First Storage Group\Mailbox Database				
Storage Limit Status :	BelowLimit				
Last Loggedon User Account :	ENTERPRISE\autoauto				

e) Disable

It allows you to disable the selected mailbox. The mailbox is then disconnected from the Active Directory User. You can enable it later.

f) Delete

It allows you to delete the selected mailbox. Selecting "Delete" removes the specified mailbox and displays message as appropriate.

When you delete a mail domain, its mailboxes are not deleted immediately. Instead the mailbox data that is stored in the Exchange Mailbox Database is marked for deletion and the associated user account is deleted from Active Directory. They are just soft deleted,



which means their associated users are deleted form Active Directory and mailboxes exist in Exchange Mailbox Database as disconnected mailboxes. Disconnected mailboxes are deleted automatically by Exchange after some specific time period. By default, Exchange retains a disconnected mailbox for 30 days.

2) Distribution Lists

Selecting "Lists" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Manage Distrib	ution Lists	0 0					
Distribution List : All							
Distribution Lists of "abatelondon.com"	Total Dis	tribution Lists : 1					
a b c	d e f	B					
Add Distribution List Edit Memebers Edit Advance P	Properties Edit Email Addresses Accepted Senders Rejected Ser	nders Delete					
Display Name	Email Address						
© Information	information@abatelondon.com						

a) Add Distribution List

It allows you to add list(s) as required. Selecting "Add List" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Manage Distribution Lists :: Add Distribution List						
Add Distribution List in "abatelondon.com"						
Display Name :	Forum	*				
Email Address :	Forum	@abatelondon.com *				
List Administrator :	abate1 (abate1@a	batelondon.com) 💌				
Add all Members :	Ves					
Add selected Members :	☑ abate1 (abate1@ ☑ John (forum@ab	Dabatelondon.com) atelondon.com)				
		Add Distribu	ution List			

Specify and select required information in the fields and then select "Add Distribution List" to proceed. It adds the specified email address to the list and display message as appropriate.

b) Edit Members

It allows you to modify list members as required. Selecting "Edit Members" opens following screen:



Fools :: Mail Manager :: Mail Domains :: Manage Lists :: Edit Members					
Edit Members for "information@aba	atelondon.com"				
Display Name :	Information				
Email Address :	information@abatelondon.com				
Add all Members :	Ves Yes				
Add selected Members :	 ✓ abate1 (abate1@abatelondon.com) ✓ John (forum@abatelondon.com) 				
		Update List			

Once you modify the required information, select "Update List" to proceed. It updates the specified list and display message as appropriate.

c) Edit Advance Properties

It allows you to modify advance properties of the list. Selecting "Edit Advance Properties" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Ma	anage Lists :: Edit Advance Properties	00
Edit Advance Properties for "inform	ation@abatelondon.com"	
Display Name :	Information	
Advance Features :	 Hide from Exchange Address List Send out-of-office Message to Originator 	
Incoming Message Size Limit :	Server Default MB	
Delivery Report :	C Report to Manager © Report to Originator C No Delivery Report	
		Update List

Once you modify the required information, select "Update List" to proceed. It updates the specified list and display message as appropriate.

d) Edit Email Addresses

It allows you to add/remove email address or change Primary Email Address. Select "Edit Email Addresses" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Mailboxes :: Edit Email Addresses						
General Properties	Advance Properties	Email Address	ses Membership	Send On Behalf	Change Password	
Display Name :	Display Name :			abate1		
Email Address :	Email Address : Email Address abate1@abatelondon.com		abate1@abatelondon.com			
Email Address			ction			
abate1@abatelondon.			Primary			
						[Add Email Address]



Once you specify the Email address, select "Add Email Address" to proceed. It adds the specified email address to the list and display message as appropriate.

e) Accepted Senders

It allows you to modify list of people who are authenticated to send Emails. Selecting "Accepted Senders" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Manage Lists :: Accepted Senders						
Edit Accepted	Edit Accepted Senders for "information@abatelondon.com"					
Display Name :		Information				
Accept Messages	from :	 Only Senders Only Senders in the following list 				
Add all Senders :		Yes				
Add selected Sen	ders :	🗖 abate1 (abate1@abatelondon.com) 🔲 John (forum@abatelondon.com)				
		Update Sende	ers			

Once you modify the required information, select "Update Senders" to proceed. It updates the specified list and display message as appropriate.

f) Rejected Senders

It allows you to modify list of people who are not authenticated to send Emails. Selecting "Rejected Senders" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Manage	e Lists :: Rejected Senders	00
Edit Rejected Senders for "information@	abatelondon.com"	
Display Name :	Information	
Reject Messages from :	 No Senders C Senders in the following list 	
Add all Senders :	Yes	
Add selected Senders :	📕 abate1 (abate1@abatelondon.com) 🔲 John (forum@abatelondon.com)	
		Update Senders

Once you modify the required information, select "Update Senders" to proceed. It updates the specified list and display message as appropriate.

g) Delete

It allows you to delete the selected list. Selecting "Delete" removes the specified list and displays message as appropriate.



3) Public Folders

Selecting "Public Folders" opens following screen:

Tools :: Mail Manager :: Mail Domains :: P	ublic Folders			0 0
Public Folder : 🛛 All 💌	0			
Public Folders of "abatelondon.com	"			Total Public Folders : 2
a b	C	đ		
Add Public Folder Edit General Propertie	Edit Advanvce Properties	Edit Email Addresses]	
e f	B	h	i	
Set Permissions Accepted Senders	Rejected Senders	Mail Disable	Delete	-
Name	Email Address	5		
C pf100	pf100@abatel	ondon.com		
• pf101	pf101@abatel	ondon.com		

a) Add Public Folder

It allows you to add Public Folder(s) as required. These are shared folders that you can create for sharing data or any other information/knowledge etc. Selecting "Add Public Folder" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Pu	blic Folders :: Add Public Folder	00
Add Public Folder in "abatelondon.c	om"	
Public Folder Name :	shared *	
Mail Enable :	Ves Yes	
Email Address :	shared @abatelondon.com *	
		Add Public Folder

Specify required information and select "Add Public Folder" to proceed. It adds the public folder and displays message as appropriate.

b) Edit General Properties

It allows you to modify general properties. Select "Edit General Properties" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Public Folders :	: Edit General Properties		00
Edit General Properties for "pf101@abatelondon.com"			
Display Name	pf101		
Storage Quotas Settings :			
Use database quota defaults			
	Issue warning at	Unlimited MB 🗹 Unlimited	
Storage Quotas	Prohibit post at	Unlimited MB 🗹 Unlimited	
	Maximum item size	Unlimited MB 🗹 Unlimited	
Deleted Item Retentions Settings :			
Use database retention defaults			
Deleted Item Retention	Retain deleted items for	1 Days	
Age Limits Settings :			
Use database age defaults			
Age Limits	Age limit for replicas	1 Days	
		Update Public Fo	lder

Modify the information as required and select "Update Public Folder" to save and apply changes. It modifies the specified information and displays message as appropriate.

c) Edit Advance Properties

It allows you to modify advance properties. Select "Edit Advance Properties" opens following screen:

Tools :: Mail Manager :: Mail Domains :: Public Folder:	s :: Edit Advance Properties	• •
Edit Advance Properties for "pf101@abatelon	don.com"	
Display Name :	pf101	
Advance Features :	Hide from Exchange Address List	
Outgoing Message Size Limit :	Unlimited MB 🗹 Unlimited	
Incoming Message Size Limit :	Unlimited MB 🗹 Unlimited	
	Update Public F	older

Modify required information and select "Update Public Folder" to save and apply changes. It modifies the specified information and displays message as appropriate.

d) Edit Email Addresses

It allows you to add/remove email address or change Primary Email Address. Select "Edit Email Addresses" opens following screen:



Edit Email Addresses for "pf101@abatelon	don.com"	
Email Address	Action	
pf101@abatelondon.com	Set As Primary Remove	
pf101@exchange.hostingcontrollerdemo.com	Primary	
		[Add Email Address
Email Address :	pf100 @ abatelondon.com 💌	
		Add Email Address

Select "Set As Primary" to modify status of email address as required. To add an email address, select "Add Email Address". It adds the specified email address and displays message as appropriate.

e) Set Permissions

It allows you to specify permissions for the selected Public Folder. Selecting "Set Permissions" opens following screen:

Fools :: Mail Manager :: Mail í	Domains :: Public Folders :: Set Permissions		
Set Permissions of "pf10	00@abatelondon.com"		
Display Name :	pf101		
Display Name	Email Address	Permissions	
O John	forum@abatelondon.com	Author	
C abate1	abate1@abatelondon.com	Author	
Set this permission		Author for all users.	
		None Owner PublishingEditor Editor PublishingAuthor Author NonEditingAuthor Reviewer Contributor	ions

Select permission from the given list as required and then "Update Permissions" to apply the changes.

f) Accepted Senders

It allows you to modify list of people who are authenticated to send Emails. Selecting "Accepted Senders" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Public	Folders :: Accepted Senders	0
Edit Accepted Senders for "pf101@aba	telondon.com"	
Display Name :	pf101	
Accept Messages from :	 All Senders Only Senders in the following list 	
Add all Senders :	T Yes	
Add selected Senders :	🔲 abate1 (abate1@abatelondon.com) 🔲 John (forum@abatelondon.com)	
		Update Senders

Once you modify the required information, select "Update Senders" to proceed. It updates the specified list and display message as appropriate.

g) Rejected Senders

It allows you to modify list of people who are not authenticated to send Emails. Selecting "Rejected Senders" opens following screen:

Tools :: Mail Manager :: Mail Domains :: P	ublic Folders :: Rejected Senders	0 0
Edit Rejected Senders for "pf101@a	abatelondon.com"	
Display Name :	pf101	
Reject Messages from :	No Senders C Senders in the following list	
Add all Senders :	T Yes	
Add selected Senders :	🔲 abate1 (abate1@abatelondon.com) 🔲 John (forum@abatelondon.com)	
		Update Senders

Once you modify the required information, select "Update Senders" to proceed. It updates the specified list and display message as appropriate.

h) Mail Disable

It allows you to disable mail for the selected Public Folder. Selecting "Mail Disable" opens following screen:



Tools :: Mail Manager :: Mail Domains :: Public Folde	rs	0
Public Folder : All	0	
Success : Public Folder mail-disabled successfully.	→ ← −	
Public Folders of "abatelondon.com"		Total Public Folders : 2
Add Public Folder Edit General Properties Edit Ad	vanvce Properties Edit Email Addresses	
Set Permissions Accepted Senders Rej	ected Senders Mail Enable Delete]
Name	Email Address	
C pf100	pf100@abatelondon.com	
© of101		

i) Delete

It allows you to delete the selected Public Folder. Selecting "Delete" removes the specified folder and displays message as appropriate.

4) Outlook Anywhere

Selecting "Outlook Anywhere" displays the Outlook Anywhere Settings for the selected Client Access Server as:

Tools :: Mail Manager :: Mail Domains :: Outlook Anywhere Details)
Outlook Anywhere Details		
Server Name :	HC8DEMO (10.20.180.6)	
External Host Name :	hostingcontroller	
Client Authentication Method :	Basic	
Allow Secure Channel (SSL) Offloading :	False	

5) Delete

Selecting "Delete" removes the selected mail domain and displays message as appropriate.

Contact Us

In case of any ambiguity/query regarding **HC** and Exchange Server 2007 configurations, please feel free to contact us at support@hostingcontroller.com